We are here to collaborate with you
Health care is constantly changing and becoming more complex. Collaboration between medical professionals is vital to ensure patients are getting the best and most advanced care. Sometimes that may mean seeking medical opinions at other medical centers. Traveling away from home for medical reasons can be a stressful experience for patients and their families.

If you choose to seek medical advice from the experts at Nebraska Medicine, our team is here to make your patient’s visit as seamless and comfortable as possible. We provide comprehensive and culturally sensitive services to meet patients’ needs throughout their stay so they can focus on healing and recovery.

These services include:
• Communicating with referring providers
• Facilitating the patient transfer process
• Making travel and lodging arrangements
• Arranging medical appointments while in Omaha
• Providing financial estimates
• Providing language interpretation

Why refer patients to Nebraska Medicine?
People come from around the world to seek cutting-edge care for complex medical conditions available at Nebraska Medicine and our research and education partner, the University of Nebraska Medical Center. We have built an international reputation for breakthroughs in cancer care, organ transplantation and treatment of infectious diseases. Our physicians will collaborate with you to ensure that your patient receives the best treatment options available.

Where do you start?
If you are considering seeking medical treatment for a patient at Nebraska Medicine, we suggest you start by requesting a second opinion through our International Healthcare Services office. A second opinion can be a valuable resource when your patient is faced with difficult health decisions. Physician-to-physician collaboration is vital for complex cases. We provide electronic consultation and pathology reviews in a simple process. Once you have sent updated medical history and reports to our office, one of our specialists can assess your patient’s medical condition.

Making patient appointments
After a second opinion is completed, and if your patient decides to seek evaluation and/or treatment at Nebraska Medicine, we will assist them in scheduling medical appointments.

Prior to arrival and during your patient’s stay
Our team will assist your patient and their family members in making travel arrangements to our facilities as well as confirming convenient lodging accommodations, if requested.
Our team at International Healthcare Services is ready to help with all aspects of your patient’s stay at Nebraska Medicine.

Some of these services include:

**Interpretation services**
Our center has a pool of experienced medical interpreters in many languages. If there is not a live interpreter available during the patient’s appointment, we will use the complimentary services of a professional telephone interpreter. We encourage your patient to bring an English-speaking person with them, if possible.

**Support services**
During your patient’s stay here, we will provide them with a variety of support services, depending on their needs. These include complimentary ground transportation to and from the airport, arrangements for special dietary needs and access to local resources.

**Cost and billing**
We provide estimates for all charges after our physicians have reviewed your patient’s medical history and the treatment plan has been established. We will work with your patient’s international health insurance company or embassy to obtain authorization for the recommended treatments. If your patient does not have either of these options available, our financial counselors will assist your patient with financial matters to facilitate settlement of medical expenses.

**International patient referrals**
Our health care providers and staff provide inpatient and outpatient diagnosis and treatment of patients with complex diseases in a comforting, friendly, state-of-the-art environment. You may contact us directly to assist you in the referral process.

Please contact us at:

**Phone:** +1 402.559.3090  
**Fax:** +1 402.552.2405  
**Email:** oih@nebraskamed.com

To learn more about our services, visit us at NebraskaMed.com/International

*Services are not intended for persons located in the European Union.*