We’re here for you
Traveling away from home for medical reasons can be a stressful experience for you and your family. Our team is here to make your visit as seamless and comfortable as possible. We provide comprehensive and culturally sensitive services to help meet your needs throughout your stay so you and your family can focus on healing and recovery.

These services include:
- Communicating with referring providers
- Facilitating the patient transfer process
- Making travel and lodging arrangements
- Arranging medical appointments while in Omaha
- Providing financial estimates
- Providing language interpretation

Why come to Nebraska Medicine?
People come from around the world to seek the cutting-edge care for complex medical conditions available at Nebraska Medicine and our research and education partner, the University of Nebraska Medical Center. We have built an international reputation for breakthroughs in cancer care, organ transplantation and treatment of infectious diseases.

Where do you start?
If you are considering seeking medical services from the experts at Nebraska Medicine, we suggest you start by getting a second opinion. A second opinion can be a valuable resource when you are faced with difficult health decisions. We provide electronic consultation and pathology reviews in a simple process that you or your physician can request without ever leaving your home. You will need to send us in advance any updated medical history and reports from your doctor or any other information that may be beneficial for our specialists to assess your medical condition.

Making an appointment
After you receive your second opinion and you decide to seek evaluation and/or treatment at Nebraska Medicine, we will assist you in making your medical appointments.

Prior to arrival and during your stay
Our team will assist you and your family members in making travel arrangements to our facilities as well as making convenient lodging accommodations.
Our team at International Healthcare Services is ready to help you with all aspects of your stay at Nebraska Medicine.

Some of these services include:

**Interpretation services**

We encourage you to bring an English-speaking person with you, if possible. If there is not a live interpreter fluent in your language available during your appointment, we will use the complimentary services of a professional telephone interpreter.

**Support services**

During your stay here, we will provide you with a variety of support services, depending on your needs. These include complimentary ground transportation to and from the airport, arrangements for special dietary needs and access to local resources.

**Cost and billing**

Estimates for all charges will be provided to you after our physicians have reviewed your medical history. We will work with your international health insurance company or embassy to obtain authorization for your recommended treatments. If neither of these are available to you, our financial counselors will assist you with financial matters to facilitate settlement of medical expenses.

**International patient referrals**

Our health care providers and staff provide inpatient and outpatient diagnosis and treatment of patients with complex diseases in a comforting, friendly, state-of-the-art environment.

You and your primary care physician can contact our office to start the referral process. If you are financially sponsored by your embassy, you can request to have your embassy health officials contact our office directly on your behalf.

**Please contact us at:**

**Phone:** +1 402.553.3090  
**Fax:** +1 402.552.2405  
**Email:** oihs@nebraskamed.com

To learn more about our services, visit us at NebraskaMed.com/International

*Services are not intended for persons located in the European Union.*