

FAQ COVID-19 Nebraska Medicine Collection Sites

Common questions related to COVID-19 specimen collection scheduling.

Question	Answer
What is the physical address for the Nebraska Medicine Drive-thru Swab Center at UNO that I can provide the patient?	6001 Dodge St. 102 H&K Omaha, NE 68182 Follow signs to Lot M
How far into the future can I schedule swab collection at the Nebraska Medicine Drive-thru Swab Center at UNO?	Currently you can schedule through July. This window will be re-evaluated as the Nebraska Medicine Drive-thru Swab Center at UNO service needs are assessed in the coming weeks.
Does the Nebraska Medicine Drive-thru Swab Center at UNO provide COVID-19 specimen collection for pediatric patients?	No. Pediatric patients should be screened at a Phase 1 Clinic or Immediate Care Clinic. Specimen collection appointments can be made for pediatric patients by calling 402.559.0440.
Are scheduled appointments required at the Nebraska Medicine Drive-thru Swab Center at UNO?	Yes. Appointments are required to be scheduled at the Nebraska Medicine Drive-thru at UNO as well as our other Nebraska Medicine collection clinics. This ensures an efficient experience for the patient as well as proper planning for the operations team.
Does the surgeon need to place the order for presurgical COVID-19 screening?	Yes. The surgeon must place and sign/release the appropriate order for COVID-19 screening in order for the Nebraska Medicine Drive-thru Swab Center at UNO, Nebraska Medicine Primary Care Phase 1 Clinic, Nebraska Medicine Immediate Care Clinics or other collections options to complete the specimen collection. This also ensures the COVID-19 results are routed back to the surgeon. Complete order details by collection site can be found on the COVID-19 Specimen Collection Options reference file.

<p>How do I schedule my patient for COVID-19 presurgical specimen collection at the Nebraska Medicine Drive-thru Swab Center at UNO?</p>	<p>A tip sheet and demo for presurgical drive thru specimen collection has been developed. This also includes the testing center location and map from Nebraska Medicine Marketing.</p>
<p>Is the Biofire COVID-19 test utilized at the Nebraska Medicine Drive-thru Swab Center at UNO?</p>	<p>Biofire is not utilized as part of the Nebraska Medicine Drive-thru Swab Center at UNO process.</p> <p>Biofire COVID-19 are specific panels used to rapidly detect SARS CoV-2. Once received in the Microbiology Laboratory, the turnaround time is two hours.</p> <p>In consultation with Infectious Diseases, rapid testing is currently recommended for the following patient groups:</p> <ul style="list-style-type: none"> • Pre-solid organ transplant • Laboring mothers without previous COVID-19 testing history • Emergent surgery or procedure <p>It is critical to note that due to the limited availability of this assay, this test should only be ordered in cases where COVID-19 status is rapidly required (<3 hours) or during late evening/overnight time frames where a surgery/procedure is imminent.</p> <p>Please page the Microbiology director at 402.888.5626 for further consultation or questions.</p>
<p>Can I schedule patients at other locations for COVID-19 Swab testing outside of Omaha?</p>	<p>Yes, please refer to the COVID-19 Specimen Collection Options reference file.</p>
<p>Does the COVID-19 test at a patient's external non-Nebraska Medicine primary care provider, urgent care, or Test Nebraska count for presurgical screening?</p>	<p>Nebraska Medicine Lab and Regional Pathology Lab are encouraged.</p> <p>At this time, Test Nebraska COVID-19 specimen collections and results are not being accepted for presurgical screenings.</p> <p>Contact COVIDscreening@nebraskamed.com for clarity on specific situations.</p>

<p>If a patient is in clinic and symptomatic, who can perform a COVID-19 specimen collection?</p>	<p>First, contact your individual clinic’s swab Super User for specimen collection. If the Super User is not available, please engage with the appropriate Ambulatory Swab Collection Team.</p>
<p>A patient is in clinic one week prior to their surgery. Can the COVID-19 presurgical specimen be collected?</p>	<p>No. All COVID-19 laboratory testing must be performed within 72 hours preprocedure (no exceptions.)</p>
<p>A patient is in clinic for their pre-op physician/exam, can they have their COVID-19 presurgical specimen collected?</p>	<p>Yes, if the pre-op physical/exam is within the 72 hour pre-procedure window and the surgeon has ordered the COVID-19 by PCR (LAB6400).</p> <p>If the pre-op physical/exam is outside of the 72 hour pre-procedure window, then no.</p> <p>Presurgical COVID-19 specimen collection is not a routine lab or order for all surgeries or procedures. Refer to the Nebraska Medicine Perioperative and Procedural Guidance, Procedure Flowsheet and Scenarios COVID-19 CONTINGENCY Procedure Guidelines for complete details.</p>
<p>The surgeon placed the order COVID-19 by primary care provider for presurgical specimen collection. Who is responsible for providing the patient with the result?</p>	<p>The ordering provider and their team is responsible for reporting the result to the patient. Complete details for patients undergoing testing, testing guidance, and isolation (if positive) can be found on the NOW, Infectious Diseases Protocols – COVID-19, Protocol and Resource Categories.</p>
<p>Can a patient be tested in clinic for presurgical COVID-19 screening?</p>	<p>If a patient was scheduled for a clinic visit for another reason, within the 72 hours pre-procedure window, it would be reasonable to collect.</p> <p>Clinic appointments, however, should not be made specifically for the purpose of the clinic to get the sample. Those patients should be routed to the Nebraska Medicine Drive-thru Swab Center at UNO as the primary collection location.</p>

<p>Do the Greater Nebraska collection locations collect COVID-19 specimens on adult and pediatric patients?</p>	<p>Please contact the specific collection site for details of their operations. Phone numbers for each location listed are included on the COVID-19 Specimen Collection Options reference file.</p>
<p>Can the Ambulatory Swab Collection Team be utilized inpatient?</p>	<p>It is not appropriate to utilize the ambulatory swab for inpatient needs (and vice versa.) The Inpatient Swab Collection Team should be utilized. Please refer to the COVID-19 Specimen Collection Options reference file for process and contact information.</p>
<p>Are there unique situations in which it is appropriate to use a clinic's swab Super User or Ambulatory Swab Collection Team?</p>	<p>Unique cases in which the Super User or Ambulatory Swab Collection Team may be utilized on an individual basis include:</p> <ul style="list-style-type: none"> • Urgent surgical cases of which sending a patient to an alternate location may delay their collection, further impacting or preventing their surgery (ie. <24 hours) • Patient who is in clinic with transportation barriers (ie. MOBY that cannot be scheduled under limited timeframe; no transportation to outlying collection location) • Frail, disabled, or cognitive concerns in which sending the patient to an alternate location is not advised
<p>Can the Ambulatory Swab Collection Team be utilized inpatient?</p>	<p>It is not appropriate to utilize the ambulatory swab for inpatient needs (and vice versa.) The Inpatient Swab Collection Team should be utilized. Please refer to the COVID-19 Specimen Collection Options reference file for process and contact information.</p>
<p>Can a patient be referred to a Nebraska Medicine Laboratory Services location for a COVID-19 specimen collection?</p>	<p>No. Nebraska Medicine Laboratory Services do not collect COVID-19 specimens. Be sure to schedule patients appropriately with at a collection site listed on the COVID-19 Specimen Collection Option reference file.</p>

<p>What precautions should a patient take after they have had a presurgical COVID-19 specimen collection?</p>	<p>Time allowing, all surgical patients should apply social distancing principles within the two weeks prior to testing and the surgical procedure, and self-quarantine in their home for the period between test acquisition and day of surgery.</p>
<p>A patient asked if Nebraska Medicine will provide specimen collection for their company's employees. Who do I direct them to?</p>	<p>Please contact: COVIDscreening@nebraskamed.com for specific questions or requests about operationalizing COVID-19 specimen collections.</p>
<p>Who do I contact for questions or help?</p>	<p>Drive-Thru / Metro / Nebraska Medicine Campuses:</p> <ul style="list-style-type: none"> • COVIDscreening@nebraskamed.com <p>Outlying Sites in State:</p> <ul style="list-style-type: none"> • Please reference the COVID-19 Specimen Collection Options reference file regarding who to call for support.