

COLLECTION SITE OPTIONS AND WORKFLOWS ARE LISTED IN RECOMMENDED ORDER OF UTILIZATION BY GROUP. COLLECTIONS ARE SPECIFIC TO ADULT AND PEDIATRIC POPULATIONS.

Referred By	Collection Team	Collection Site	Collection Hours	Patient Grouping	Order/Patient Instructions	
NM Employee Health	Testing and Vaccine Clinic	Testing and Vaccine Clinic	Monday-Friday 0800-1130 Saturday-Sunday 1000-1400	Colleagues & Providers	NM Employee Health places the COVID-19 by PCR (LAB6400) and directly schedules patient into the Testing and Vaccination Clinic schedule. Employee Health provides patient instructions.	
NM Provider	Testing and Vaccine Clinic	Testing and Vaccine Clinic	Monday-Friday 0800-1130 Saturday-Sunday 1000-1400	Portal ACTIVE Adult	<p>Provider role: § Orders and signs the Testing and Vaccination Clinic COVID Panel; a scheduling ticket is automatically created and sent to the patient's portal. § Directions on how to schedule and where to go can be sent to the patient as a letter communication using the NM TESTING AND VACCINATION CLINIC (SELF-SCHEDULED) letter template</p> <p>Patient role: § The patient must log in to their patient portal and select a time slot from the scheduling ticket to create their appointment.</p> <p><i>NOTE: In order to use this workflow, patients must have an active One Chart PATIENT account. To make the experience as smooth as possible for the patient, providers should remind the patient to complete the self-scheduling process.</i></p>	
				Portal NON-ACTIVE Adult	<p>Provider role: § Orders and signs the Testing and Vaccination Clinic COVID Panel § Informs the patient a scheduler from the swab center will be calling them to schedule a time for their specimen collection appointment.</p> <p>Swab Center Scheduler role: § Contacts patient § Completes scheduling process § Provides additional patient instructions.</p>	
	NM Primary Care Phase 1 Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Symptomatic Adult & Pediatric	<ul style="list-style-type: none"> • Provider places and signs the Testing and Vaccination Clinic COVID Panel • Provider's team calls 402.559.0440 to schedule collection • Scheduler will provide provider's team with patient instructions based on specimen collection location 	
	NM Immediate Care Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Symptomatic Adult & Pediatric	<ul style="list-style-type: none"> • Provider places and signs the Testing and Vaccination Clinic COVID Panel • Provider's team calls 402.559.0440 to schedule collection • Scheduler will provide provider's team with patient instructions based on specimen collection location 	
	**NM Ambulatory Swab Collection Team	Main Campus Clinics (DOC, UT, LTC, Clarkson, DBN, DBS, SSP, Werner)		Monday-Friday 0800-1530	In Clinic Symptomatic Adult & Pediatric	<ul style="list-style-type: none"> • Provider places and signs COVID-19 and influenza A/B by PCR (LAB5300) ** Clinics are to utilize their internal swab Super User prior to activating the Ambulatory Swab Collection Team, if unavailable: • Provider's team calls 531-557-7724 for the NM Ambulatory Swab Collection Team request and collection
		LOC/TEI Clinics		Monday-Friday 0800-1600	In Clinic Symptomatic Adult & Pediatric	<ul style="list-style-type: none"> • Provider places and signs COVID-19 by PCR (LAB6400) ** Clinics are to utilize their internal swab Super User prior to activating the Ambulatory Swab Collection Team, if unavailable: • Provider's team calls 531-557-7725 for the NM Ambulatory Swab Collection Team request and collection
	NM Inpatient Swab Collection Team	Main Campus		24/7	Inpatient Symptomatic Adult & Pediatric	<ul style="list-style-type: none"> • Provider places and signs COVID-19 by PCR (LAB6400) • Nurse or care team member calls SWAB on Voalte phone for the NM Inpatient Swab Collection Team request and collection
		Bellevue Campus		24/7	Inpatient Symptomatic Adult	<ul style="list-style-type: none"> • Provider places and signs COVID-19 by PCR (LAB6400) • If not collected in the ED, contact staff for collection in the following order (dependent upon coverage/availability) to obtain the specimen required for testing; provide the team member with collection request and patient name/room number <ol style="list-style-type: none"> a. Contact the SWOOP nurse via Voalte phone (M-F 1000-2230) b. Contact the NRC nurse via Voalte phone (M-F 1800-0600 & Sat/Sun 24/7) c. Contact an Inpatient Lead/Supervisor via Voalte phone • The procedural services team will utilize above workflow. The ED and BMC Infusion Center will complete testing within their department, at this time.

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Referred By	Collection Team	Collection Site	Collection Hours	Patient Grouping	Order/Patient Instructions	
NM Surgeon	Testing and Vaccine Clinic	Testing and Vaccine Clinic	Monday-Friday 0800-1130 Saturday-Sunday 1000-1400	Presurgical/Procedure Adult	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Provider's team directly schedules in the the desired Swab Center Drive Thru appointment slot and provides patient instructions 	
	NM Primary Care Phase 1 Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Presurgical/Procedure Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Provider's team calls 402.559.0440 to schedule collection Scheduler will provide provider's team with patient instructions based on specimen collection location 	
	NM Immediate Care Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Presurgical/Procedure Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Provider's team calls 402.559.0440 to schedule collection Scheduler will provide provider's team with patient instructions based on specimen collection location 	
	**NM Ambulatory Swab Collection Team	Main Campus Clinics (DOC, UT, LTC, Clarkson, DBN, DBS, SSP, Werner)		Monday-Friday 0800-1530	Presurgical/Procedure (Unique Situations Only) Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) ** Clinics are to utilize their internal swab Super User prior to activating the Ambulatory Swab Collection Team, if unavailable: Provider's team calls 531-557-7724 for Swab Swad request and collection
		LOC/TEI Clinics		Monday-Friday 0800-1600	Presurgical/Procedure (Unique Situations Only) Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) ** Clinics are to utilize their internal swab Super User prior to activating the Ambulatory Swab Collection Team, if unavailable: Provider's team calls 531-557-7725 for Swab Swad request and collection
	NM Inpatient Swab Collection Team	Main Campus		24/7	Presurgical/Procedure Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Nurse or care team member calls SWAB on Voalte phone for the NM Inpatient Swab Collection Team request and collection
		Bellevue Campus		24/7	Presurgical/Procedure Adult	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) If not collected in the ED, contact staff for collection in the following order (dependent upon coverage/availability) to obtain the specimen required for testing; provide the team member with collection request and patient name/room number <ol style="list-style-type: none"> Contact the SWOOP nurse via Voalte phone (M-F 1000-2230) Contact the NRC nurse via Voalte phone (M-F 1800-0600 & Sat/Sun 24/7) Contact an Inpatient Lead/Supervisor via Voalte phone The procedural services team will utilize above workflow. The ED and BMC Infusion Center will complete testing within their department, at this time.
Non-NM Surgeon with a Procedure Scheduled at a NM Location	NM Primary Care Phase 1 Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Presurgical/Procedure Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Provider's team calls 402.559.0440 to schedule collection Scheduler will provide provider's team with patient instructions based on specimen collection location Directions on how to schedule and where to go can be sent to the patient as a letter communication using the NM Testing and Vaccination Clinic (PRE-SURGICAL/CLINICIAN SCHEDULED) letter template 	
	NM Immediate Care Clinic	Testing and Vaccine Clinic	Utilize afternoon slots at the TVC	Presurgical/Procedure Adult & Pediatric	<ul style="list-style-type: none"> Provider places and signs COVID-19 by PCR (LAB6400) Provider's team calls 402.559.0440 to schedule collection Scheduler will provide provider's team with patient instructions based on specimen collection location Directions on how to schedule and where to go can be sent to the patient as a letter communication using the NM Testing and Vaccination Clinic (PRE-SURGICAL/CLINICIAN SCHEDULED) letter template 	

Other Omaha Testing Locations	Phone	Fax/Email Orders	Website - if applicable	Additional Info
One World Community Health Center	402-734-4110	402-769-7064		One World will schedule and complete testing on site

Area of Operation	
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Testing and Vaccine Clinic	<p>Epic Dept: NM TEST & VACCINE CLIN [10123001]</p> <p>Site: Testing and Vaccine Clinic</p> <p>Address: 5710 South 144th Street</p> <p>Hours: 8a-1130a Mon-Fri; 10a-2p Sat-Sun</p> <p><i>Pediatrics – swabbing ages 2 and older.</i></p>				<p>Last Updated: 6/9/2021</p> <p>Please email Stacey Roode, sroode@nebraskamed.com, with questions/corrections.</p>
Omaha Metro Area Curbside	<p>Omaha Metro Phase 1 Clinics & ICCs:</p> <p>Please utilize afternoon times slots at the TVC</p>				
Scheduling & Instructions	<p>To streamline the process for scheduling at TVC, case managers & schedulers should continue to book their own patients onto the template.</p> <p>When scheduling team members need assistance, they are instructed to call the internal customer service line (402) 559-0440 for scheduling support. This should be considered a back-up option when scheduling issues arise. This number should not be shared with patients.</p> <ul style="list-style-type: none"> ✓ Please inform patients they should be prepared to wear a mask and adhere to social distancing guidelines upon entry and during their short stay. ✓ A colleague will meet them at the entrance marked "Diagnostic Testing Entrance" and direct them appropriately. ✓ The same organizational visitor restrictions apply at the TVC 				