



Diabetes Center

(Including Thyroid, Pituitary, Metabolism, and other Endocrine issues)

Thank you for choosing the Diabetes Center at Nebraska Medicine for your diabetes and endocrine care. We look forward to partnering with you to help manage your diabetes and endocrine issues. In some cases, it may be possible for your Primary Care Provider to provide all of your medical care again when your condition improves and becomes stable.

You are scheduled to see {DIAB- PROVIDER LIST DIABETES CENTER:27601} on * at ***.**

Please allow approximately TWO hours for your first appointment.

Appointment Checklist:-Please bring the following with you to your appointment

- List of CURRENT medications
- Valid insurance card
- Valid Driver's license /ID
- List of any medical questions you have.
- Blood sugar log if you have diabetes
- Glucose meter if you have diabetes

We are open: Monday through Friday from 8:00 AM. to 4:30 PM. (Clinic cancellations due to bad weather will be reported on local TV channels).

Cancellations: Appointments may be rescheduled by calling our office. Please give us at least 2 days' notice if you need to cancel or change your appointment. You may also change your appointment if you have signed up through **OneChartPatient.com**. Using the computer is FREE and lets you read your medical record using the internet, and also lets you look at your lab results, make and change appointments, see when you have appointments, ask your healthcare provider questions, see billing information, make online payments, ask for medication refills, look at your medical history, etc.

Late Arrivals: Please arrive **15 minutes** before your appointment time to finish the registration process. We may need to reschedule the appointment if you arrive too late.

No Show: If you miss three appointments (without telling us before), we may choose not to make further appointments. Missing appointments wastes everyone's time.

Release of Information: We **MUST** have copies of your outside health records **BEFORE** you are seen at our office. It is your responsibility to complete, sign, and send the Request for Records / HIPAA release form to the records department wherever you were received medical care. Please ask to have your records sent to the Diabetes Center address below.

Billing Questions: The Diabetes Center at Nebraska Medicine is a hospital-based office clinic. This means that you will receive one bill from Nebraska Medicine with two different charges. One charge will be for the provider's care, and one charge is for the facility/office fee. Please contact Patient Access Services / Financial Counseling at 402-559-5346 or your insurance company if you have questions about bills or insurance.

Location: We have included a map. Our office is on the 1st floor of the Specialty Service Pavilion. We are located directly opposite of the Durham Center Parking Garage, on the right hand corner of the "U" shaped drop-off area, on the Emilie Street corner.

Diabetes Center Nebraska Medicine
Specialty Services Pavilion
4355 Emile St, Omaha, Ne 68198-4100

Tel: 402-559-8700
Fax: 402-559-5080